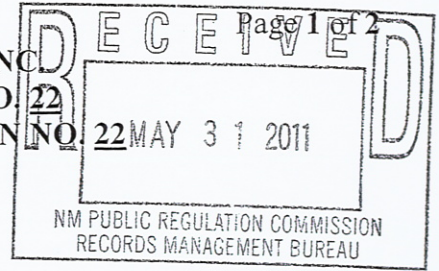


CENTRAL VALLEY ELECTRIC COOPERATIVE, INC.  
FIRST REVISED RULES AND REGULATIONS NO. 22  
CANCELLING ORIGINAL RULES AND REGULATION NO. 22



**ESTIMATED BILLS**  
**Application – All Customers**  
**'X' –Most of Rules and Regulation #22 changed**

- I. Central Valley Electric Cooperative, Inc. (CVEC) may render a bill based on estimated usage to a residential customer. If CVEC is unable to obtain an actual meter reading for any of the following reasons, it shall attempt to contact the residential customer to obtain access to the premises, or it shall undertake reasonably practical alternatives to obtain a meter reading:
  - A. CVEC is unable to obtain access to the residential customer's premises for the purpose of reading the meter or in situations where the residential customer makes reading the meter unnecessarily difficult.
  - B. A meter is defective or has been evidently tampered with or bypassed.
  - C. Weather conditions prohibit meter readings or where other force majeure conditions exist.
- II. Notwithstanding the provisions of paragraph "I" above, CVEC will not render a bill based on estimated usage for more than two (2) consecutive billing periods without prior notification to the commission, nor for an initial or final bill for service, unless otherwise agreed to by the residential customer and CVEC.
- III. The estimating procedures employed by CVEC must be as follows:
  - A. Determine the immediate past twelve months usage trend by month, if available. If service has not been in use long enough to establish a trend, compare to other like installations.
  - B. Take into consideration the month, time of year, weather conditions, and the rate schedule involved.
  - C. After consideration, of the above, estimate the KWH usage and bill in accordance with applicable rate schedule.
- IV. CVEC will maintain accurate records of the reasons for each estimate and the efforts made to secure an actual reading for at least twelve (12) months.

**EFFECTIVE**

JUL - 1 2011

REPLACED BY NMPRC  
BY Rule NO. 17.1.210

Advice Notice No. 46

Signature *Charles T. Amos*  
Executive Vice-President

**CENTRAL VALLEY ELECTRIC COOPERATIVE, INC.  
FIRST REVISED RULES AND REGULATIONS NO. 22  
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- V. If CVEC underestimates a residential customer's usage and subsequently seeks to correct the bill, the residential customer shall be given an opportunity to participate in an installment agreement with regard to the underestimated amount.
  
- VI. Upon request, CVEC shall explain to any residential customer how to read and report electric usage. Upon an agreement between a residential customer and CVEC, a residential customer may read and report the electric usage as long as such usage is reported on a regular and accurate basis. CVEC shall provide a reasonable means for the residential customer to report meter readings. In such a case, at least annually, CVEC shall obtain an actual meter reading of residential customer usage in order to verify the accuracy of readings reported in this manner. Rule 17.5.410 NMAC shall not prevent CVEC from reading meters on a regular basis.
  
- VII. Notwithstanding Subsections I, II and VI of this rule, CVEC may estimate a billing in the event that a residential customer fails to timely and accurately report the self-reading.

**EFFECTIVE**

JUL - 1 2011

REPLACED BY NMPRC  
BY Rule NO. 17.1.210

Advice Notice No. 46

Signature *Charles T. Simon Jr.*  
Executive Vice-President