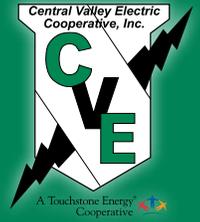




# Beyond the Wire

Central Valley Electric Cooperative, Inc.



## Stay Connected During Outages

Electrical outages occur for many reasons, bad weather, vehicle accidents, or planned system maintenance to name a few. When there is an outage, we know how important it is for you to have the most up-to-date information available.

With Central Valley Electric Cooperative's Outage Management System (OMS), we will be able to do just that – keep you informed.

CVE will have the ability to send you either an e-mail or a text message to inform you in the case of an outage, whether planned or unexpected.

Look for more information on CVE's Outage Management System and learn how you can sign-up to receive outage alerts.

## Back to School



It's back to school time and that means there will be more traffic on the roads.

Students get to and from school in a variety of ways – riding a bus, being driven by a family member, carpooling, walking, or even driving themselves. So don't let distracted driving, like texting, talking on the phone, reading, or watching videos, take your attention away from the important task of driving.

At Central Valley Electric Cooperative safety comes first, so keep an eye out for all the students heading back to school.

## Highway 82 Construction

With road construction beginning on Highway 82 East of Artesia, please slow down, move over and help us keep our crews safe.



## DID YOU KNOW?

Benjamin Franklin did not discover electricity, but he did prove that lightning is a form of electrical energy.



Central Valley Electric Cooperative, Inc.

PO Box 230 • 1403 N. 13th St. • Artesia, NM 88211  
(575) 746-3571 • (575) 752-3366 Hagerman  
(575) 746-4219 fax • [www.CVECOOP.org](http://www.CVECOOP.org)

## Improved Dispatch Services to Better Serve You

As of June 16, 2017, when you call Central Valley Electric Cooperative to report an outage or an emergency, and a dispatcher is not available, you will now have the capability to report the situation for your specific area via our newly updated Automated System.

When you call in you will get to speak with a person who will be able to help you.

### Service Areas for On-Call Assistance Include:

1. Riverside area & East of Riverside
2. Roswell area & North of Orchard Park Road
3. Dexter  
Hagerman  
Lake Arthur  
Hope  
Artesia



If an emergency has occurred, you may find it necessary to speak with the Line Superintendent and you will be offered access to the company directory if needed.

If the situation is not an emergency, we encourage members to contact CVE during regular business hours (Monday thru Friday, 8:00 a.m. to 5:00 p.m.).

We hope if you ever have to report an outage or emergency you find our updated reporting methods easy to utilize.



Kathy Lewis, one of CVE's dispatchers is ready to help you report an outage or emergency after regular business hours. However, if she is not available to answer your call we now have an updated automated system that is easy to use.

## Red Dirt Black Gold Festival



On **Saturday, August 26**, come to Artesia to celebrate the oil and gas industry at the *Red Dirt Black Gold Festival*. This all day event offers family fun for everyone.

Festivities include Oilfield Olympics, live Red Dirt country music, gourmet oil patch cooking, a kid fun zone, and much more.

**Whiskey Myers** will headline the free concert in the Heritage Plaza parking lot (around mid-afternoon) in beautiful downtown Artesia.

### Energy Efficiency Tip of the Month



Periodically inspect your dryer vent to ensure it is not blocked. This will save energy and may prevent a fire. Manufacturers recommend using rigid venting material – not plastic vents that may collapse and cause blockages.

Source: [energy.gov](http://energy.gov)

### Central Valley Electric Cooperative, Inc.

**OFFICE HOURS:**  
8:00 a.m. to 5:00 p.m.  
Monday - Friday