

CENTRAL VALLEY ELECTRIC COOPERATIVE, INC.  
THIRD REVISED RULES AND REGULATIONS NO. 1  
CANCELLING SECOND REVISED  
RULES AND REGULATIONS NO. 1

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DEFINITIONS

- A. **ADMINISTERING AUTHORITY** means the Human Services Department or a tribal or pueblo entity that administers a tribe's or pueblo's low-income home energy assistance program under NMSA 1978, Section 27-6-18.1;
- B. **BILLING PERIOD** means a utility service usage period in accordance with applicable tariff schedules;
- C. **CHRONICALLY DELINQUENT** means the status of a residential customer who during the prior twelve (12) months has been disconnected by that utility for nonpayment or who on three (3) or more occasions during the prior twelve months has not paid a bill by the date a subsequent bill is rendered;
- D. **COMMISSION** means the New Mexico Public Regulation Commission.
- E. **CONNECTED LOAD** is the combined rated capacity of all the consumer's energy consuming equipment.
- F. **CYCLE BILLING** means a system employed by a utility which results in the rendition of bills for utility service to various residential customers on different days but on or about the same day of each billing period;
- G. **DELINQUENT** means the status of a bill rendered to a residential customer for utility service which remains unpaid after the due date of the bill;
- H. **DISCONTINUANCE OF SERVICE** means an intentional cessation of service by a utility not voluntarily requested by a residential customer;
- I. **ELECTRIC SERVICE** is the availability of electric power and energy at the consumer's point of delivery, in the form, at the approximate voltage and for the purposes specified in the Service Agreement.
- J. **ESTIMATED BILL** means a bill for utility service which is not based on an actual reading of the residential customer's meter or other measuring device for the period billed;
- K. **FUEL AND PURCHASED POWER COST ADJUSTMENT CLAUSE** means the adjustment procedure approved by the commission to recognize variations in the cost of fuel for electric generation, cost of purchased power including transmission charges, or for any other cost factor approved by the commission.
- L. **HEATING SEASON** means the period beginning November 15 and continuing through March 15 of the subsequent year;
- M. **HSD** means the New Mexico Human Services Department;
- N. **INSTALLMENT AGREEMENT** means an arrangement by a utility customer pursuant to 17.5.410.40 NMAC to make a series of payments of past due utility charges scheduled over a period greater than forty-five (45) days, and may be referred to as "payment plan" in customer notices;
- O. **KVA (Kilovolt Ampere)** is the unit of apparent power equal to the product of current and voltage at the point of measurement. Combination of KVAR and KW.
- P. **KVAR (Kilovolt Ampere Reactive)** is the reactive component of apparent power determined by standard metering equipment.
- Q. **KW (Kilowatt)** is the unit of power delivered or the rate which energy is delivered to the consumer.

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**EFFECTIVE**

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REPLACED BY NMPRC

BY Operation of Law

Advice Notice No. 50

Signature *Charles T. Simon Jr.*  
Executive Vice President



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- R. **KWH (Kilowatt Hour)** is the Unit of electric energy delivered to the consumer.
- S. **LIHEAP** means the low-income home energy assistance program administered by HSD or a tribal or pueblo entity that administers a tribe's or pueblo's low-income home energy assistance program under NMSA 1978, Section 27-6-18.1;
- T. **LINE EXTENSION** means that part of a utility's system for the delivery of electric utility service which extends and connects the utility's existing system to a specific customer requesting such service;
- U. **LOAD FACTOR** is the percentage obtained by dividing the average load for any given period by the maximum demand established in such period.
- V. **MAXIMUM DEMAND** is the consumer's greatest use shown by, or computed from, the seller's demand meter or total HP connected. At the option of the seller, it may be determined either by periodic tests or by permanent meters. Unusual peaks caused by accidents may be disregarded.
- W. **MEDICAL PROFESSIONAL** means a licensed physician, physician's assistant, osteopathic physician, osteopathic physician's assistant or certified nurse practitioner;
- X. **MONTH** is the period of approximately 30 days between the regular meter readings upon which the consumer's demand and consumption are computed and bills rendered.
- Y. **NMPRC** New Mexico Public Regulation Commission.
- Z. **NONHEATING SEASON** means the period beginning March 16 and continuing through November 14 of the same year;
- AA. **POINT OF DELIVERY OR CONNECTION** is the point at which the seller's service wires are connected to the wires or apparatus of the consumer, unless otherwise specified in the Service Agreement. X
- BB. **POWER FACTOR** is the ratio of the active or useful power (KW) to the apparent power (KVA) where the apparent power is taken to be the product of the effective values of voltage and current.
- CC. **RENDITION OF A BILL** means the date of mailing or personal delivery of a bill by a utility;
- DD. **RENEWAL AND TERMINATION OF SERVICE AGREEMENTS** – unless otherwise stated in the Service Agreement, the agreement shall automatically continue in full force and effect until either the consumer or Cooperative notifies the other of his intention to discontinue service.
- EE. **RESIDENTIAL CUSTOMER** means any person being supplied with and legally liable for the payment of an electric utility service for that person's household or domestic uses;
- FF. **RESIDENTIAL SERVICE** means the provision of or use of electricity for household or domestic purposes;
- GG. **SERIOUSLY OR CHRONICALLY ILL** means an illness or injury that results in a medical professional's determination that the loss of utility service would give rise to a substantial risk of death or would gravely impair health;
- HH. **SERVICE AGREEMENT** means the written agreement required by the Cooperative to be executed by a customer prior to electric service being extended. The terms of the Service Agreement may vary between different types of customers depending upon the service to be

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- provided, including any costs to the Cooperative;
- II. **SETTLEMENT AGREEMENT** means an agreement between a utility and a residential customer establishing terms and conditions for resolving a dispute.
- JJ. **SPECIAL SERVICE** means a service provided to a residential customer by a utility which is not subject to a tariff schedule;
- KK. **SPECIFIC DATE** means an exact date, or a period of no more than five (5) business days beginning with an exact date. The date specified on the most recent bill or notice as the date by which past due amounts must be paid to avoid discontinuance of service constitutes a specific date for purposes of rule 17.5.410.1 NMAC;
- LL. **TEMPORARY SERVICE** means service to a customer for a period of time less than that specified in the Service Agreement.
- MM. **UP AND DOWN COST** is the total cost to the Cooperative of all utility facilities required to be constructed, installed and maintained to provide service plus the labor, transportation and overhead costs involved in installing and removing the service, less the value of materials salvaged and returned to stock.
- NN. **UTILITY CHARGES** means the billing or charges for the provision of utility service and other charges authorized by the commission pursuant to approved tariffs.

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