



Beyond the Wire

Central Valley Electric Cooperative, Inc.



Scammers Threaten to Turn Off the Lights

Please be aware that Central Valley Electric Cooperative members are receiving phone calls from scammers who are threatening to turn off their power if they don't pay immediately.



Here are some important things we want you to know about CVE:

- CVE will **NOT** call and demand you pay immediately or have your power shut-off
- CVE will **NOT** call on the weekend
- CVE does **NOT** accept payment over the phone, and we will never ask for other forms of payment like a wire transfer, or gift card

If you receive a call from someone claiming to be with CVE or someone wanting to collect on your utility bill and it seems suspicious, please hang up and call us at **575-746-3571** to verify the status of your account. You can also login to your SmartHub account to check the status of your account.

Have you Signed Up for SmartHub?

SmartHub is CVE's online account management tool.

When you login to SmartHub you can:

- Access your account 24/7
- View and pay your bill securely online
- Compare past and current electric use
- Graph electric use monthly, daily, or even hourly
- Sign-up for paperless billing
- Sign- up for outage alerts



You can access SmartHub on your computer or handheld device. Go to www.CVECOOP.org and click on SmartHub in the top right corner or download the app from your app store. SmartHub is the only online bill pay option recognized by CVE.



Central Valley Electric Cooperative, Inc.

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(575) 746-3571 • (575) 752-3366 Hagerman
(575) 746-4219 fax • www.CVECOOP.org

Operational Impact

Central Valley Electric Cooperative is doing the best we can to keep up with work orders as they are requested of the co-op. As a result of the pandemic and our efforts to keep everyone safe, there could potentially be delays in new services requested by our membership.

Some of the operational impacts could include, but not limited to, delays in new line extensions, new power lines and other types of construction. We appreciate your patience and understanding as we work diligently to navigate through the ever-occurring changes in today's world.

Job Opening at CVE

Central Valley Electric Cooperative has a job opening for a full time Human Resources Specialist. ***This position requires at least a two year college degree and/or equivalent experience to be considered.***

Go to www.CVECOOP.org/careers to see a full job description, print a job application or apply online.

HUMAN RESOURCES

CVE Annual Meeting

Central Valley Electric Cooperative's Annual Meeting is tentatively scheduled for **March 20**. Of course this all depends on the governor's health order and the status of Eddy County.

Look for updated information in the monthly Enchantment magazine, our monthly newsletter, on our website and on our Facebook page. Thank you.



Marathon[®]
WATER HEATERS

60%
OFF

We have 30, 40 & 50 gallon Rheem Marathon Water Heaters available for CVE members to purchase

For more information
Call 575-746-3571
www.CVECOOP.org/water-heaters

*Discount only for water heaters installed in a house or business that receives power from CVE.

**Smaller sizes can be ordered.

***Rebate available for gas conversion.



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OFFICE HOURS:
8:00 a.m. to 5:00 p.m.
Monday - Friday