



Beyond the Wire

Central Valley Electric Cooperative, Inc.



IMPORTANT NOTICE REGARDING DISCONNECTION

ON MAY 5, 2021, THE NEW MEXICO PUBLIC REGULATION COMMISSION MORATORIUM ON DISCONNECTING RESIDENTIAL SERVICE FOR NON-PAYMENT OF THE MONTHLY ELECTRIC BILL WILL END.

If you are currently past due in the payment of your electric bill and you do not want to be subject to disconnection of service for non-payment you must either pay your outstanding balance in full or enter into an Installment Payment Plan with Central Valley Electric Cooperative by May 6, 2021. To discuss the option of an Installment Payment Plan please give us a call at 575-746-3571 as soon as possible.

For help paying your bill contact one of the following agencies or contact your local church:

Southeast NM Community Action Program (CAP)
575-746-6712 Artesia
(Tuesday only)
575-624-1285 Roswell
St. Vincent de Paul
575-748-8824 Artesia

NM Department of Human Services (LIHEAP)
575-748-3361 Artesia
575-625-3000 Roswell
Christ Church
575-623-4110 Roswell

Presbyterian Minority Outreach
575-637-0355 Roswell
Salvation Army (Utility Assistance)
575-622-8700 Roswell

Help NM (for low income agriculture workers only)
575-208-0997
NM Emergency Rental Assistance Program
(rental & utility assistance)
www.RentHelpNM.org

Before You Install Renewable Energy

Central Valley Electric Cooperative strives to follow the New Mexico Interconnection Manual that is on file with the New Mexico Public Regulation Commission. The manual recommends that the first step someone should take, if interested in installing renewable energy, is to have a pre-application discussion with their utility.



If you are interested in installing renewable energy please contact us first so we can help you understand the process and the economics. Your information is confidential, and we cannot and will not provide any of your information to a renewable energy company without your consent.

Please contact a CVE Member Services Representative at 575-746-3571 if you are interested in installing renewable energy.

Welcome New Employees



Jordan Wright
Apprentice Lineman



Mason Taylor
Apprentice Lineman



Memorial Day
CVE will be
CLOSED Monday,
May 31, in
observance of
Memorial Day



HAPPY
Mother's Day
May 9

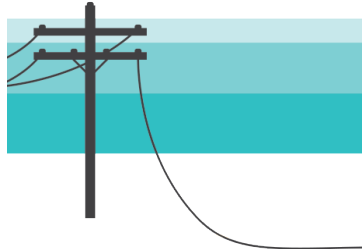
May is National Electrical Safety Month

Know the Difference between Electrical Fact & Myth

When it comes to electricity, you have to know the facts. It might save your life one day. May is National Electrical Safety Month and a good time to review common electrical myths.

- **MYTH:** Once a power line is down, it is dead.

FACT: The electric current does not always turn off when a power line is down. Even if lines do not show signs of life (arcing, smoking, popping), they can still hold dangerous electrical current. Always treat a downed wire as energized because there is no way for you to know by looking whether it's hot or not. Always stay away from downed power lines, and keep others away.



- **MYTH:** All power lines are insulated.

FACT: Most power lines are actually not insulated. The coating on the lines is for weather proofing and will not protect you from electrical current. Even if a power line is insulated, the insulation can crack due to weather reducing its safety. No matter the case, it is never safe to touch a power line.

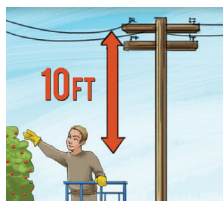
- **MYTH:** There is no need to worry about power lines when digging a hole.

FACT: Always call 811 before you dig to have a professional come to your home and locate buried public utility lines free of charge. No matter the size of a digging project, if you come into contact with a buried power line, you could be electrocuted or seriously injured.



- **MYTH:** It is safe to work around a power line at home as long as direct contact is not made.

FACT: Always keep yourself and equipment at least 10 feet from power lines. This goes for ladders, pool skimmers, pruning poles, and any other equipment. Always be aware of where power lines are so you don't risk electric shock. Call a professional, or CVE if you need trees trimmed near power lines.



- **MYTH:** It is safe to remove the third prong from a plug.

FACT: The third prong is a safety feature designed to reduce the risk of shock or electrocution. That prong grounds the electrical current. If the outlet is only fit for a two prong plug, replace the outlet with a three prong or a Ground Fault Circuit Interrupter (GFCI) outlet.



- **MYTH:** Tires insulate my car from electrical dangers.

FACT: If a wire falls on your car while you are in it, the tires do not keep you from being injured by the electricity. The vehicle is the path to ground for the electrical current, so while you remain in the car, you are safe. The moment you step out of the car, you become the path to ground and are in danger. If you find yourself in a situation where your car has hit a utility pole or power lines have fallen, stay in the car and warn others to stay away. Wait for a utility crew to cut the power. Only exit the car if it's on fire. Make sure to not touch the ground and the car at the same time. Jump from the car, keeping your feet together. Once you've landed, slowly shuffle your feet (never picking them up off the ground) away from the scene.



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Facebook

Central Valley Electric Cooperative, Inc.

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Office Hours: 8:00 a.m. to 5:00 p.m. (Monday - Friday)